

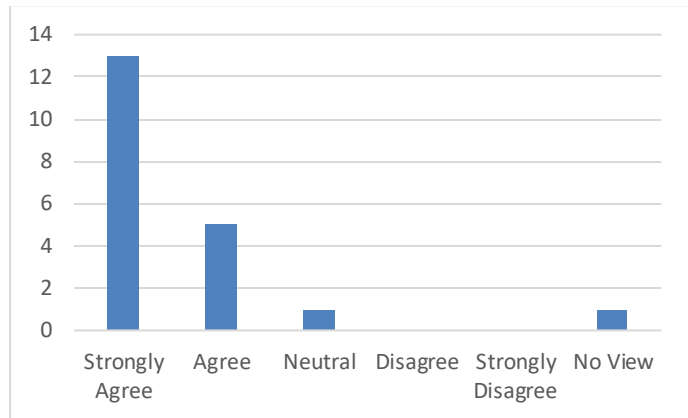
Breakdown of Results from Effectiveness of Internal Audit Survey

1. In what capacity are you involved in Internal Audit?

There was a mixture of responses from Senior Managers, Head of Service, Service Area, S151 Officer, Director, Customer, Being Audited, CMT and Recipients.

2. I am satisfied that Internal Audit is independent and objective.

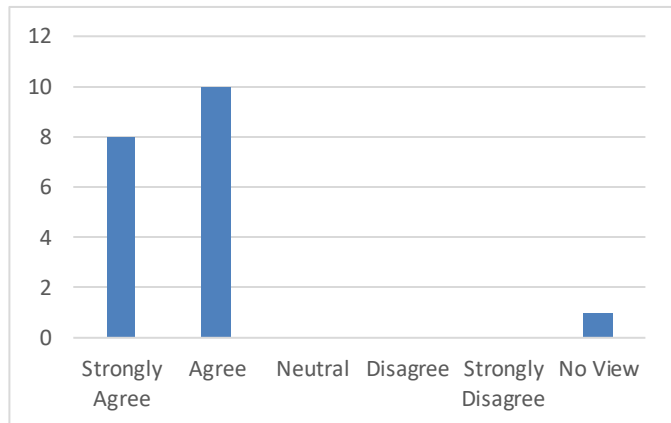
• Strongly Agree	13
• Agree	5
• Neutral	1
• Disagree	0
• Strongly Disagree	0
• No View	1



The results showed that 13 out of 20 (65%) strongly agreed and 5 out of 20 (25%) agreed and one was neutral.

3. Internal Audit promotes good governance and organisational improvement.

• Strongly Agree	8
• Agree	10
• Neutral	0
• Disagree	0
• Strongly disagree	0
• No View	1

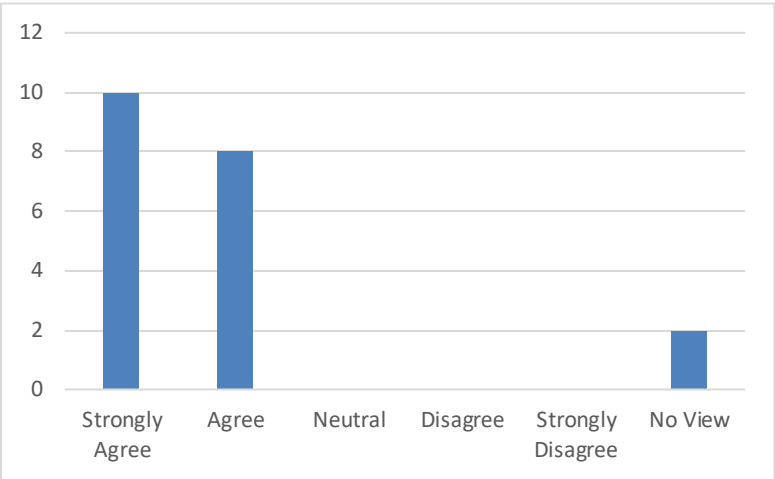


The results showed that 8 out of 20, strongly agreed and 10 out of 20 agreed and one had no view.

Annex A

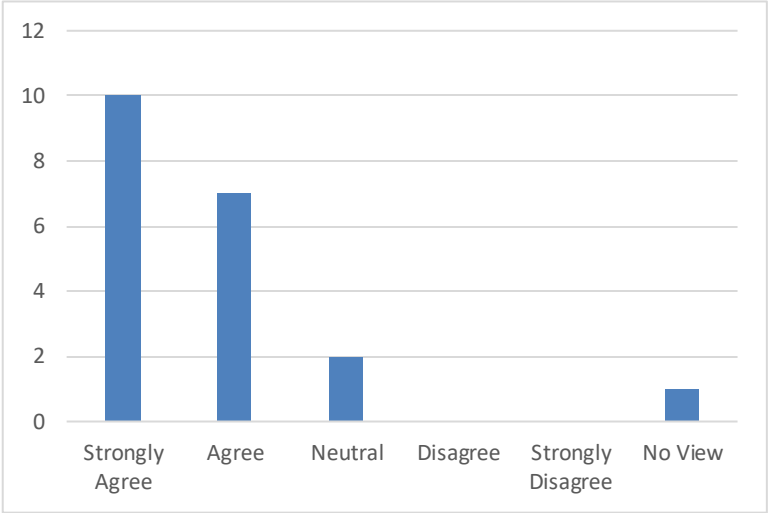
4. I am consulted and given the opportunity to comment on areas of risk to be covered by the Internal Audit activity.

- Strongly Agree 10
- Agree 8
- Neutral 0
- Disagree 0
- Strongly Disagree 0
- No View 2



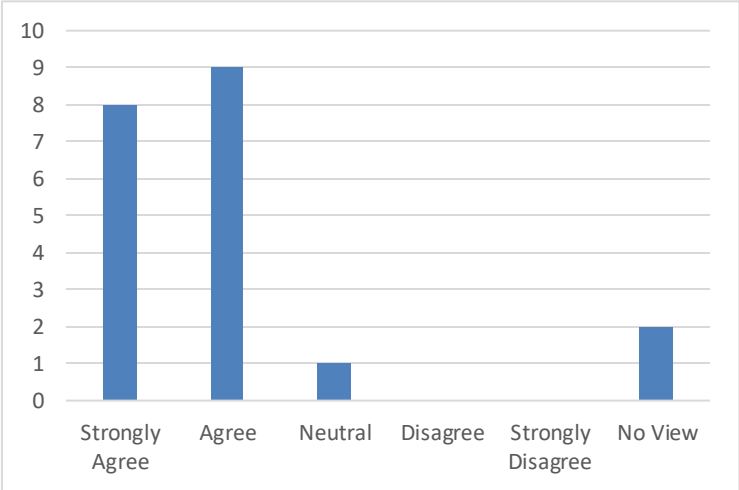
5. I can discuss the relevance of planned audit activity throughout the year and I have the opportunity to request other areas to be looked at where assurance is required

- Strongly Agree 10
- Agree 7
- Neutral 2
- Disagree 0
- Strongly Disagree 0
- No View 1



6. Internal Audit reports are timely, practical and support managers in the management of their key risks.

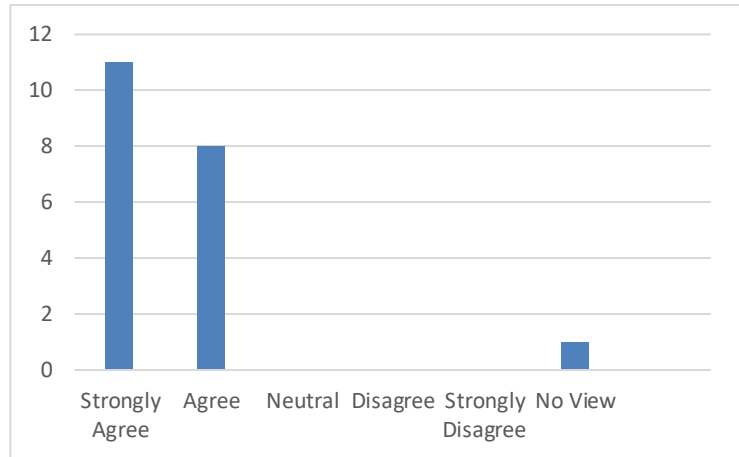
- Strongly Agree 8
- Agree 9
- Neutral 1
- Disagree 0
- Strongly disagree 0
- No View 2



Annex A

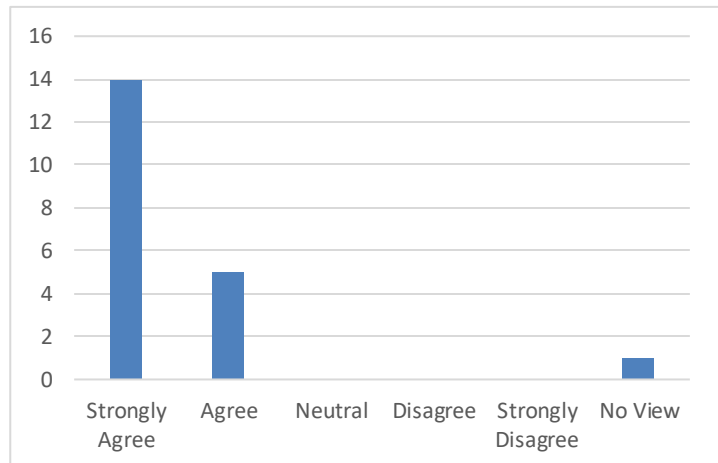
7. Internal Audit makes an important contribution to ensuring that effective assurance arrangements are in place and identifying improvements to the control environment.

• Strongly Agree	11
• Agree	8
• Neutral	0
• Disagree	0
• Strongly Disagree	0
• No View	1



8. I am aware that Internal Audit reports are reported to the Audit Working Group and Audit & Governance Committee and that I may be obliged to attend as appropriate.

• Strongly Agree	14
• Agree	5
• neutral	0
• Disagree	0
• Strongly Disagree	0
• No View	1



9. Question 9 asked for any instances of high value that were experienced with Internal Audit during 2022/23. Responses included Direct payment audits, Leasing Contracts activity, good communication for planning of audits, Pension Fund Audits, Whistleblowing Policy, General assurance that operational services are performing within the Corporate Financial and decision-making framework, Business Continuity to deliver improvements, Climate Change and Section 106 audits.
10. Question 10 asked about instances of concern experienced and nine responses were received. There was only one concern raised which was timescales for completion and subsequent reporting on audits.